

Vallejo Baylink Advisory Committee

Quarterly Meeting with Baylink Minutes

November 5, 2007

Joseph Room, Vallejo City Library

- I. **Call to Order:** 6:35 pm
- II. **Roll Call:** Jim Rutherford, Kim Trotter, Dale Knight, Jeff Hobbs, Kathy Beistel, Robert Boyce, Paula Wade, Marty Robbins (Baylink), Crystal Odum Ford & Teri Booth (City of Vallejo)
- III. **Approval of Minutes:** Minutes for July 23rd meeting have been approved & posted on the Baylink website.
- IV. **Old Business:**
 1. **Alternate routes for the 200 bus if traffic problems:** Alternate routes have been used in the past, most recently during the Bay Bridge closure on Labor Day weekend. The preferred alternate route is north 101 to the San Rafael Bridge.
 2. **Seat covers:** Currently have 40 to 50 spare seat covers, and will replace those with the worst stains. The benches are a problem as the covers are not readily replaceable. Possibilities include new covers made from Naugahyde or waterproof materials. (After the meeting, new covers were ordered and should arrive late winter or early spring.)
- V. **Officer Reports:**
 - **Membership:** No new members. Unclear about the future of VBAC given the recent takeover by WETA.
 - **Liaison:** No report.
 - **Chair:** No report.
- VI. **New Business:**
 1. **Bus system – rider complaint.** Issue: Due to a mechanical problem with a regularly schedule ferry, a wheelchair-bound rider was first in line for the replacement coaches. The drivers of the first two coaches would not assist the passenger, who was forced to ride the third coach. Resolution: Carl (Baylink) has issued a memo to each deckhand regarding customer service and assistance to the disabled. A one-on-one talk with the crew is scheduled to reiterate passenger assistance protocols.
 2. **Inebriated riders:** It was recently observed that the crew displayed efficient management of inebriated passengers, ensuring the comfort and safety of other riders.
 3. **Senate Bill 976 – WETA:** Crystal shared information on how the City is addressing the passing of the bill, which will turn over the ferries,

terminals and parking lots to the State's emergency transportation agency, effective 2009. Issues addressed were:

- Clean-up language of the bill
- Who can push the language and possible legal impacts
- Requesting a seat on the board (mayor), members will be announced in January 2008
- Impacts to ferry and bus funding
- Impact on other City projects
- Compensation to City for ferry boats and terminal/parking lots
- Impacts to bus routes 80 and 200
- Local committee representation

VII. Other Business

1. Crystal confirmed that there **will not** be a bus replacement for the 2:10 ferry run which was cancelled in July.
2. Marty commented on the weekly ferry reports, which show ridership is down and fuel prices are up.
3. Poor maintenance of parking lots (trash, broken glass, vandalism). Added security needed.
4. The 6:30 am boat has been late arriving and late leaving. There appears to be new crew in training which may account for this.
5. Wireless internet access on the ferry is currently being tested by several riders.
6. Ferry passes are often 'sold out' at Bay Crossings (SF Ferry Bldg) on the 1st of the month.
7. Discussed the decrease in ridership (non-commuters). Addressed cost of tickets being a deterrent, no marketing, lack of tourism in Vallejo. Possible excursions for special occasions.

Meeting adjourned 8:00 pm
Next meeting February 11, 2008.

Respectfully submitted,
Paula Wade
Secretary